

## Letter sent to Interdart customers from Graham McLean, CI-Net Managing Director on 7 April 2009

### Important information for Interdart customers

I am writing to announce that Interdart Limited has been acquired by CI-Net. Effective from 7 April 2009. As a valued customer I wanted to explain the rationale behind this transaction and give you reassurance that you will not see any degradation of services or support.

Interdart and CI-Net enjoy a very similar business philosophy based around great customer care and putting a human face to a complex technical service. The combination of the two businesses will be stronger than that of two independent organisations competing for the same business.

The sale of Interdart enables its founder and CEO Derek Sims to retire from the business after a long and distinguished career. Derek and his team have worked hard to build up the company over the last 12 years and he is confident that both his business and its customers will be left in very safe hands with CI-Net.

Over the coming week we will integrate the existing Interdart and CI-Net technical teams and introduce a new Account Manager to handle commercial questions and new requirements.

To assist you in the early days of the transition please keep these numbers to hand so that you can contact us easily should you have any questions.

	Who	Call	Email
Support	Your existing contact	0845 226 8153	support@interdart.co.uk
Accounts	CI-Net Accounts team	01865 856 000	accounts@ci-net.com
Sales	CI-Net Sales Team	01865 856 030	sales@ci-net.com

#### About CI-Net

Over 2000 UK companies rely on CI-Net's secure, resilient, managed wide area networks. These organisations choose CI-Net because of the unrivalled quality and resilience of our network and our unparalleled reputation for innovation, flexibility and customer support. Please visit **[www.ci-net.com](http://www.ci-net.com)** to find out more about us.

We look forward to continuing to provide you with a high level of service and support.

Yours sincerely,

Graham McLean  
CI-Net Managing Director